Equipment Rental Counter Associate



Ready for a job with real purpose?

We are the equipment and event rental industry. We provide solutions that help people save time and money by renting the equipment that builds our communities, the tools to improve homes and the goods that create memories at special events. If you have a passion for helping others, then join a \$65 billion industry that reflects today's sharing world by creating experiences that change communities—and lives. Discover your purpose – work in rental.

JOB DUTIES:

- Assist rental customers in a polite, friendly, and professional manner whether in person or on the phone
- Ask customer questions to determine their rental needs and recommend proper equipment. Provide alternative suggestions if appropriate
- Prepare rental forms and contracts by obtaining customer signature and other information as required
- Explain rental fees and provide information about rented items such as operation of equipment and safety features
- Answers telephone and receives orders by phone
- · Resolve customer problems and answer questions
- Schedule equipment delivery and pickups and assists customer with the loading and unloading of equipment when necessary
- · Daily audits of open contracts and call overdue rentals

TECHNICAL SKILLS:

- Complete rental transactions on (rental software) and perform basic tasks including, checking equipment rates and availability, creating rental quotes, reserving equipment, opening/closing rental contracts, scheduling equipment deliveries/pickups, emailing quotes/reservations/contracts to customers
- Periodically update and review company website for accuracy and messaging

OTHER TASKS AND RESPONSIBILITIES:

- Cleans showroom floor and equipment. Arrange showroom displays. Keep shelves organized, stocked and clean
- · Report safety violations to supervisor
- Adhere to all company policies, procedures, rules, and regulations in written or verbalform
- Comply with government safety requirements and other regulations and security instore
- Attend department, store, and safety meetings

WORKING CONDITIONS

- · Must be able to sit or stand for long periods of time
- The job requires constant interaction with the public
- May have exposure to chemicals, including but not limited to gasoline, diesel fuel, propane, kerosene, and cleaning solvents
- Most work will be indoors with limited exposure to outside elements
- Some Night /Weekend work required

EDUCATION, SKILLS & REQUIREMENTS:

- A high school diploma or equivalent GED is preferred but not required
- Must be able to lift/move approximately 30+ lbs.
- Customer Service Aptitude
- Strong telephone skills
- · Effective written and oral communicationskills
- · Valid driver's license and clean driving record
- Equipment rental industry experience preferred
- Experience as inside sales representative, rental counter sales representative, auto parts sales representative, equipment dispatcher, truck dispatcher, construction foreman, or similar rolepreferred

TO APPLY VISIT

www.sullysrental.com



330.645.0555 Amanda@sullysrental.com

Our company is an equal opportunity employer, we celebrate diversity

and are committed to creating an inclusive environment for all employees. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, gender expression, national origin, age, protected veteran or disabled status, or genetic information. Proud member of



• Perform other duties as requested

Linen Preparation Personnel



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JOB DUTIES:

- Clean and iron linens as specified by manufacturer and company policy
- · Wrap and package linens per company policy
- · Uphold the quality control standards of the company
- · Restock cleaned and packaged linens appropriately
- Inspect returned linens
- Sort dirty linens per company policy
- Complete a daily check-in log
- · Notify supervisor of broken or faulty equipment
- Perform other duties as requested

EDUCATION, SKILLS & REQUIREMENTS:

- A high school diploma or equivalent GED is preferred but not required
- Must be able to lift/move approximately 50 lbs.
- Ability to multi-task, prioritize, and manage time effectively
- Ability to interpret directions in written, oral, diagram or schedule form
- Attention to detail
- Rental industry experience is a plus

WORKING CONDITIONS

- Daily use of washer, dryers, and flatwork ironers, which release hot air, exposure to above average temperatures is prevalent
- Most work will be performed in a warehouse setting with limited exposure to outside elements, some work areas may not be heated or air conditioned.
- May have exposure to chemicals, including but not limited detergents, bleaches, and other cleaning chemicals
- Repetitive bending, reaching, lifting, pushing, pulling, and moving items



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Event Delivery Driver (Non CDL)



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JOB DUTIES:

- Load and unload tables, chairs, and other party rental items
- Properly and safely operate a boxtruck
- Provide friendly, professional delivery service to our customers' homes and businesses
- Set up rental equipment for customers
- Assist with filling orders
- Test rental equipment
- Perform other duties as requested

EDUCATION, SKILLS & REQUIREMENTS:

- At least 21 years of age
- A high school diploma or equivalent GED is preferred but not required
- Valid Driver's License and clean driving record
- 2 years box truck driving experience
- Ability to move/lift/carry 75+ lbs.
- Attention to detail and safety
- Customer service orientation

WORKING CONDITIONS:

- Must be able to stand and be physically active for hours at a time
- Outdoors in all weather conditions
- Some Night / Weekend work required

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Tent Technician



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JOB DUTIES:

- Set up and takedown of tents, stages, dance floors and lighting
- Delivery of equipment; tents, stages, floors, lighting, tables, chairs, etc.
- Loading and unloading of trucks
- Cleaning, maintaining, and repairing equipment
- On-site interaction with clients
- Uphold company safety standards and ensure appropriate safety procedures are followed
- Other duties as requested

WORKING CONDITIONS:

- Must be able to stand and be physically active for hours at a time
- Outdoors in all weather conditions
- Some Night / Weekend work required

EDUCATION, SKILLS & REQUIREMENTS:

- A high school diploma /GED is preferred but not required.
- Must be able to lift and carry 75+ lbs. over significant distances.
- Strong attention to detail
- Valid driver's license and clean driving record preferred
- Rental industry experience preferred



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Warehouse Associate



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JOB DUTIES:

- Pull, sort, pack and place equipment/items on racks, shelves, or in bins according to the company standards
- Quality control/inspection checks to make sure items meet company standards
- Preparing orders for shipment
- Meeting production standards set by the supervisor
- Operating carts, dollies, tow motors, pallet jacks and other moving equipment as needed in order to move products throughout the warehouse
- Perform other duties as requested
- Uphold company safety standards and ensure appropriate procedures are followed

WORKING CONDITIONS:

- Most work will be performed in a warehouse setting with limited exposure to outside elements
- Must be able to sit or stand for long periods of time
- May have exposure to chemicals, including

EDUCATION, SKILLS & REQUIREMENTS:

- A high school diploma or equivalent GED is preferred but not required
- Must be able to lift/move approximately 50-70lbs.
- Ability to multi-task, prioritize, and manage time effectively
- Ability to interpret directions in written, oral, diagram or schedule form
- Attention to detail
- Rental industry experience is a plus
- Tow motor and pallet jack experience is aplus

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but not limited detergents, bleaches, and other cleaning chemicals

- Repetitive bending, reaching, lifting, pushing, pulling, and moving items
- Some Night / Weekend work may be required

Equipment Yard Associate



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JOB DUTIES:

- Explain proper operation and safety features of equipment to the renter and user
- Analyze the condition of the equipment for safety and operational purposes
- Clean equipment before it goes into the shop, after it comes back from rental, and while it is in the yard
- Assist in loading and unloading all rental equipment
- Keep the equipment yard organized
- Perform general maintenance of the equipment yard (i.e., snow removal, mowing, etc.)
- Perform other duties as requested
- Uphold company safety standards and ensure appropriate procedures are followed

WORKING CONDITIONS:

- Most work will be performed outside
- Must be able to sit or stand for long periods of time
- May have exposure to chemicals, including but not limited to gasoline, diesel fuel, propane, kerosene, and cleaning solvents

EDUCATION, SKILLS & REQUIREMENTS:

- A high school diploma or equivalent GED is preferred but not required
- Must be able to lift/move approximately 50-70lbs.
- Attention to detail
- Equipment rental industry experience is preferred
- Customer service aptitude



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